



4300 Sapphire Court, Suite 100  
Greenville, North Carolina 27834  
Telephone: (252) 758-3310  
Facsimile: (252) 758-8835  
www.gma-nc.com

### **What to Expect with the Process of Removing a Leaking Underground Storage Tank**

You have hired GMA to take care of the tasks and paperwork associated with the removal of your leaking underground storage tank. Please feel free to call us if you have any questions during this process. We are more than happy to explain what is being done and why. If GMA needs additional information from you, we will contact you directly by mail or by phone. Thank you for letting GMA be of service!

- The tank removal and site restoration process typically takes about two days (plus or minus a day depending on how much contaminated soil is removed and needs to be replaced).
- You will receive the 20-Day Report (first report) from GMA in approximately one month. We send our clients copies of everything we send to the North Carolina Department of Environment and Natural Resources (NCDENR). Upon request, you may review any correspondence or reports prior to GMA sending them to NCDENR.
- NCDENR will respond with a Notice of Regulatory Requirements (NORR) letter sent to you, the responsible party (GMA receives a copy from NCDENR). If you wish, you can just file this away. GMA will take care of what is needed next. However, please feel free to call us at any time with questions. GMA is a private company hired *BY* you.
- At almost every residential tank removal GMA has been involved in (about 95%), NCDENR has required the installation of a groundwater monitoring well. This well is needed to collect a groundwater sample (which cannot be completed during the tank removal process). Once completed, the well looks like a small (~8 to 10 inches in diameter) manhole cover that is surrounded by cement to seal it in place. It will be flush to the ground so you can mow over it. The well itself is made up of a 2 inch diameter, PVC pipe with an air-tight, locking cap. A truck-mounted drill rig will be used to install the monitoring well. Pictures of the drill rig and examples of finished monitoring wells are included on the following page.
- GMA will return to the property typically one to three weeks after well installation to collect the groundwater sample. This step requires NO additional heavy equipment.
- GMA will proceed to write the second mandatory report (Initial Abatement Action Report), and you will get a copy of the report within approximately three to four months after tank removal.
- In many cases, a third report (Limited Site Assessment Report) is due within approximately five months of tank removal.
- Our work, and what needs to be done, is directed by NCDENR. GMA follows all state rules and regulations.
- Please be aware that this process typically takes nine months to a year to complete, including the submission of the Trust Fund Eligibility Application, cost sheets, claims, and finally Trust Fund reimbursement. The process after tank removal, well installation, and well sampling is primarily paperwork.

***Please be aware that this is a general outline of what may be involved in this process. Your circumstances may vary from those listed above.***

***Examples of Finished Groundwater Monitoring Wells  
With Flush Mount Manhole Covers***



***Example of Truck-Mounted Drill Rig Used to Install Wells***

